

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1553-05
Description	Inv. Ctrl. System
Model	Model III
Stock No.	26-1553 Version 1.1
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Page 1 of	1

Problem

Data is lost after adding 600 items to ICS.

Solution

To eliminate the problem do the following when there are 500 items in the system:

Place a copy of MODEL III TRSDOS in drive 0 and a backup of the ICS data disk in drive 1. At TRSDOS READY type

```
COPY DATAFILE.password:1 TO DATAFILE.password:0  
COPY STOCKNUM.password:1 TO STOCKNUM.password:0
```

(where password is the password you assigned to the ICS system). After this copy is complete type

```
KILL DATAFILE.password:1  
KILL STOCKNUM.password:1
```

Then,

```
COPY DATAFILE.password:0 TO DATAFILE.password:1  
COPY STOCKNUM.password:0 TO STOCKNUM.password:1
```

This will decrease the number of extents used by DATAFILE and STOCKNUM and allow you to add as many as 1000 items.

NOTE: The above must be done before the problem occurs or on a backup on which the STOCKNUM file is still intact since this file cannot be reconstructed.